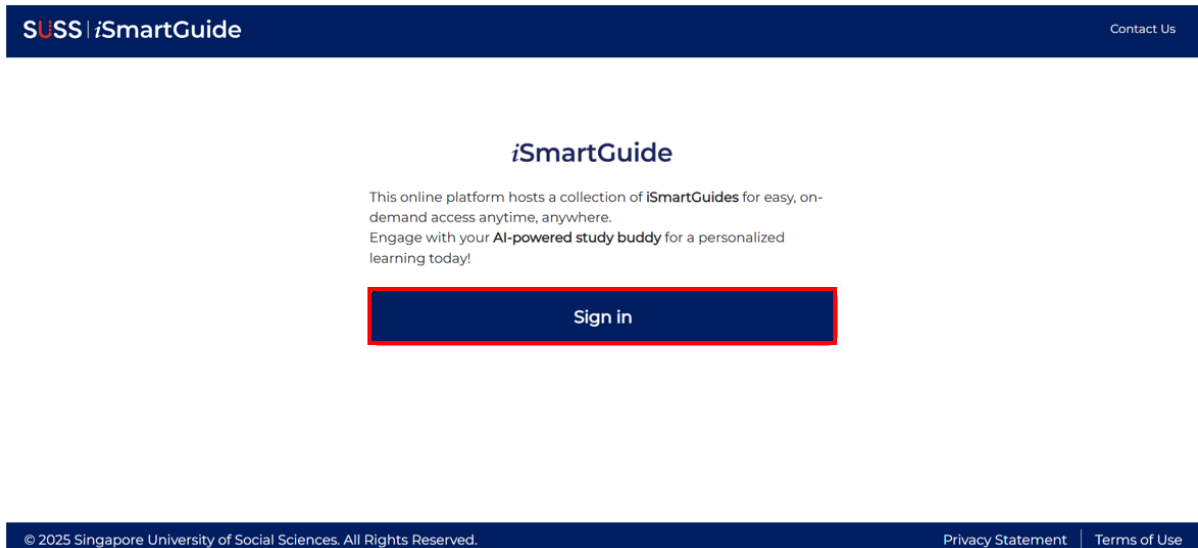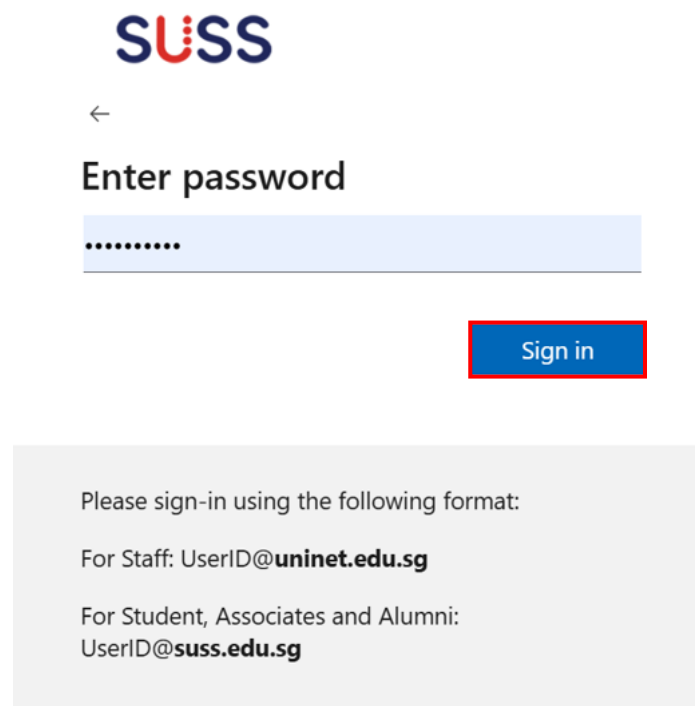# Multi-Factor Authentication
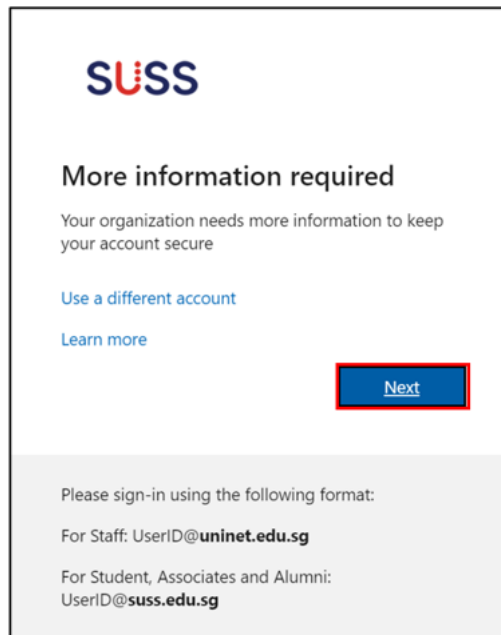
1. Access iSmartGuide via Canvas or directly at the website isg.suss.edu.sg (best viewed in Chrome browser). Click on "Sign in".

2. Enter your account login credentials, userID and password, and click on "Sign in".
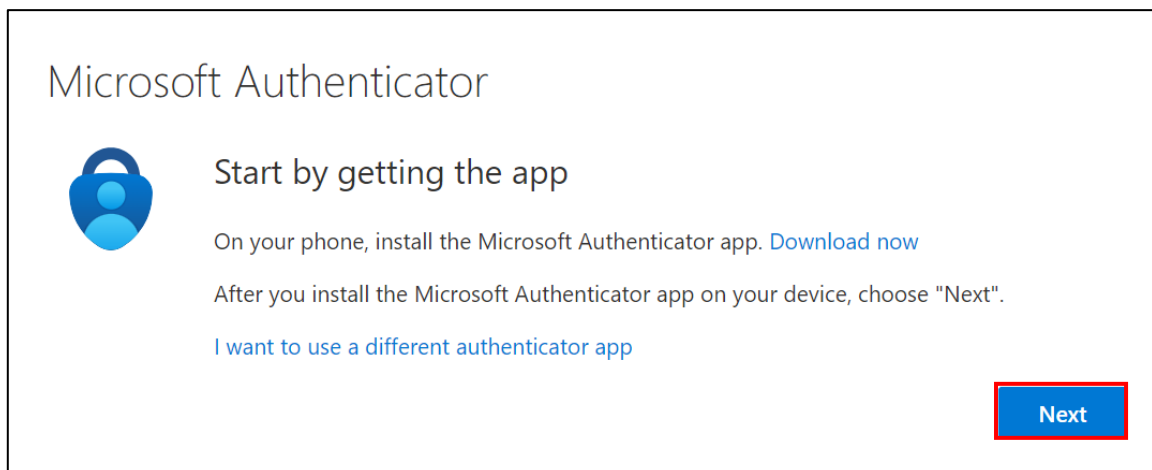
3. You will be asked to set up the Microsoft Authenticator. Click on "next".

4. Download the Microsoft Authenticator app from Google Play Store or Apple App Store on your mobile device. Follow the instructions to set up Microsoft Authenticator. After you install the Microsoft Authenticator app on your device, click on 'next' on your web browser.
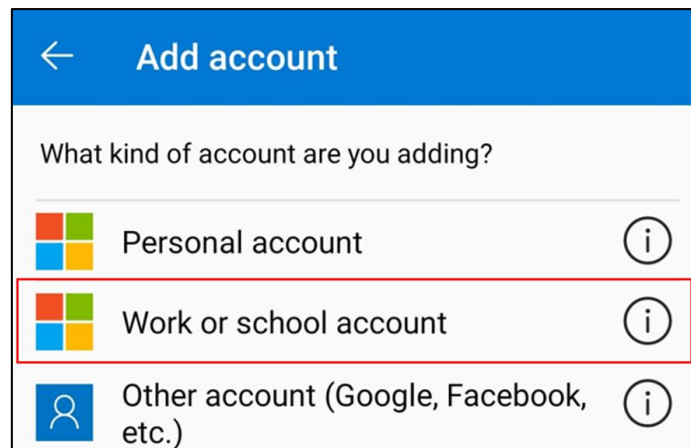
   Important note: Do not click on "I want to use a different authenticator app".
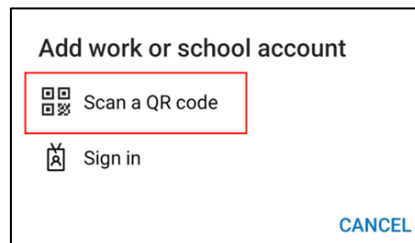

5. Launch the Microsoft Authenticator app on your mobile device. Locate the + icon on the top right of the interface and click on it.
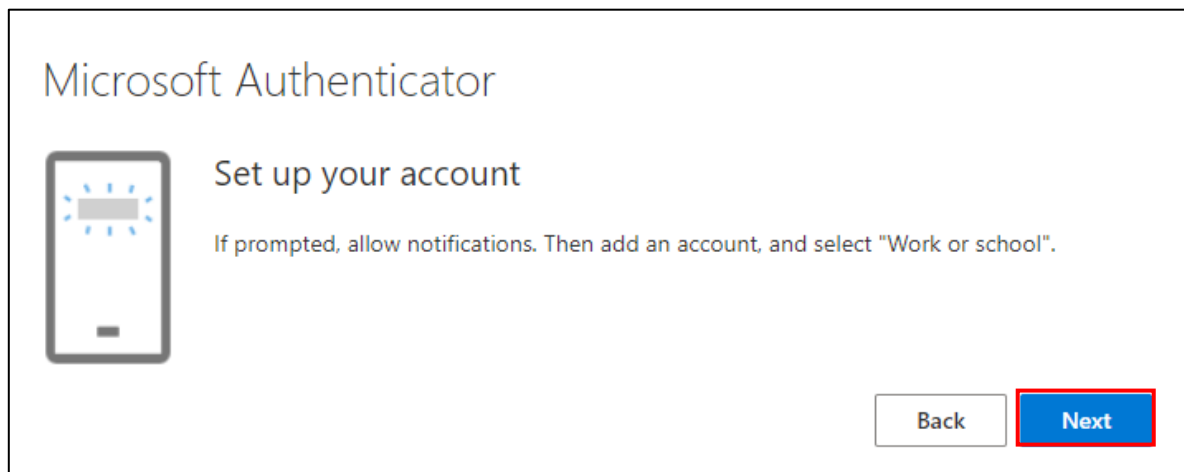
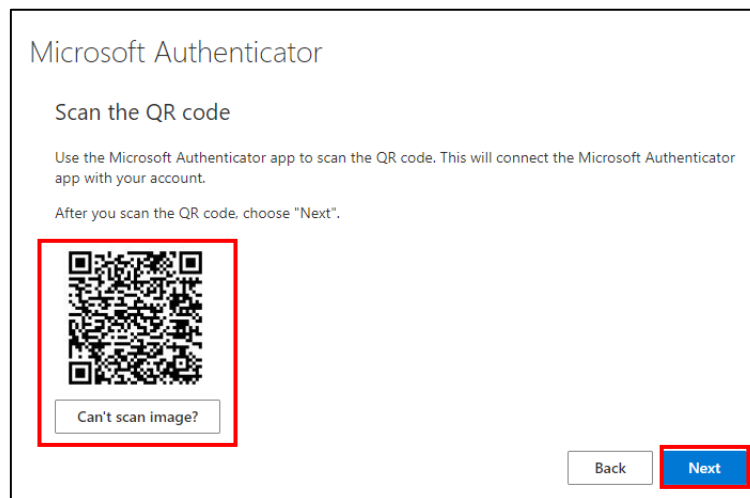6. Click on "Work or school account".
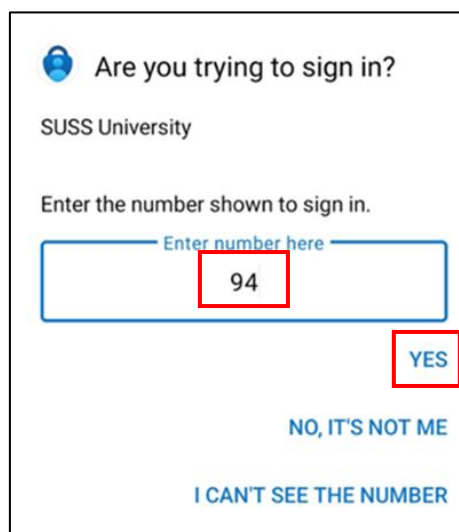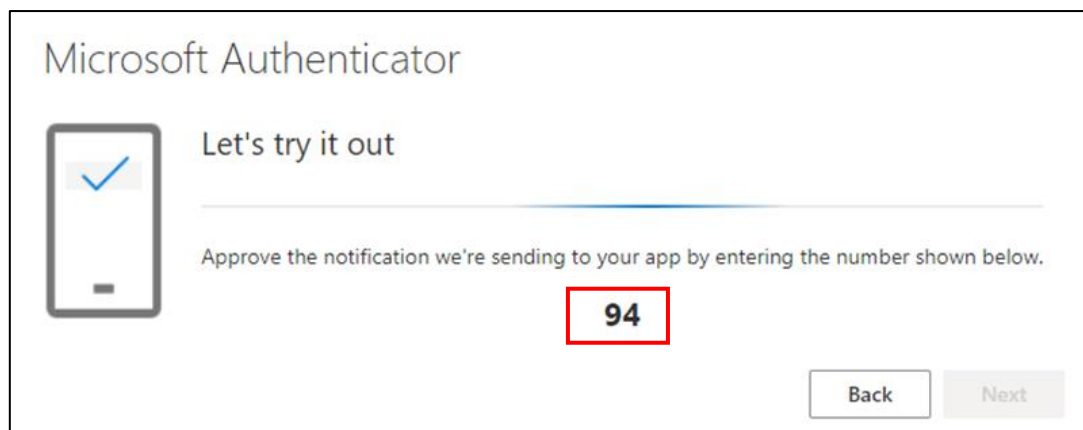

7. Click on "Scan a QR Code".

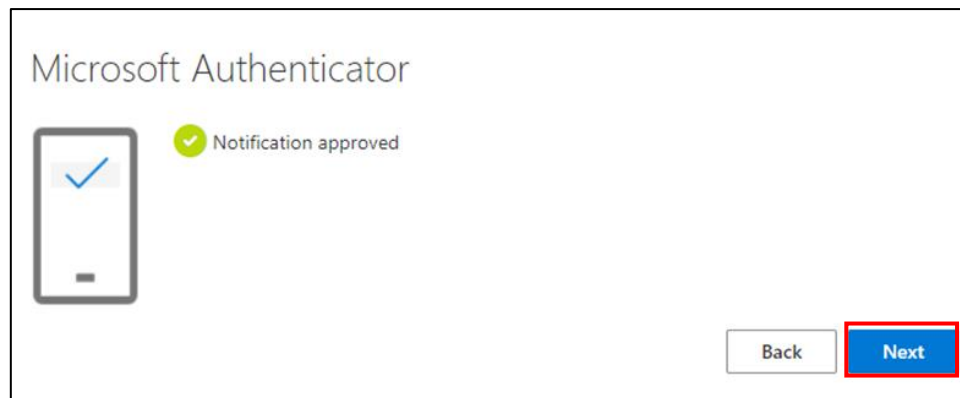8. Switch to your web browser screen. Click on "next".

9. Scan the QR code on the web browser. You will receive a prompt on your mobile device that the account has been added successfully. Click on "next" on the web browser.

10. The web browser and the Microsoft Authenticator app on your device have been synced up. What follows is a test case. The web browser will reveal a 2-digit number (screenshot below is just an example). Enter the 2-digit number on your mobile device (screenshot further below) and click on "Yes".

11. Once the authentication on your mobile device is completed, click on "next" on the web browser.

12. Well done! You have successfully completed the setup of the Multi-factor Authentication on Microsoft Authenticator app.